## BRANSON LANDING - 2013 YEAR END RESEARCH

- OVER 70% OF THE VISITORS TO BRANSON LANDING WERE AWARE OF THE LANDING – BEFORE TRAVEL
- 81.4% DROVE THEIR PERSONAL VEHICLE
- BRANSON LANDING'S LARGEST FEEDER MARKETS:
  - o IN ORDER...
    - ST. LOUIS
    - KANSAS CITY
    - SPRINGFIELD, MO
    - TULSA
    - LITTLE ROCK
    - CHICAGO
    - OKLAHOMA CITY
    - DALLAS
    - FT. SMITH
    - WICHITA
    - DES MOINES
- OF THE BRANSON LANDING VISITORS THAT FLEW...
  - 57% USED THE BRANSON AIRPORT
  - o 28% USED THE SPRINGFIELD AIRPORT
- LENGTH OF STAY 4.2 NIGHTS (OPPORTUNITY FOR REPEAT VISITORS)
- PARTY SIZE VISITING BRANSON LANDING 4
- PARTY COMPOSITION:
  - o ADULTS ONLY: 66%
  - o PARTIES W/CHILDREN: 34%

- AVERAGE OVERALL AGE OF VISITOR: 58
  - NOTE: MORE THAN HALF OF BRANSON LANDING'S VISITORS WERE OVER THE AGE OF 55
- 81% OF ALL BRANSON VISITORS SHOPPED!
- 78.5% USED THE INTERNET TO PLAN THEIR TRIP/VISIT
- OVER 80% USED THE INTERNET FOR THEIR ACTIVITIES AND LODGING
- 67% TRAVELED 301+ MILES

THE INTERNET, SMART PHONES AND SOCIAL MEDIA AVENUES ARE—IN FACT, A VERY IMPORTANT ELEMENT IN REACHING OUR TARGET AUDIENCE. THEY ARE USING THEM TO MAKE THEIR DECISIONS!

- BRANSON LANDING'S SATISFACTION SCORES TALLIED A 4.5 OUT OF 5.
- AND MORE THAN 87% OF VISITORS SAID THAT THEY WOULD RETURN.
- SO...THIS ALL BOILS DOWN TO DESTINATION LOYALTY!
  WHEN YOU PROVIDE A DELIGHTFUL EXPERIENCE, FIRSTTIME CUSTOMERS ARE MORE LIKELY TO BECOME LOYAL
  TO BRANSON LANDING & REPEAT CUSTOMERS WILL NOT
  ONLY COME BACK AGAIN BUT THEY WILL BRING THEIR
  FRIENDS WITH THEM.
- FINAL NOTE: AS THE IMPACT FROM TRADITIONAL
  MARKETING DECLINES, MARKETERS NATIONWIDE ARE
  FOCUSING MORE OF THEIR EFFORTS ON THE TOUCH
  POINTS THEY CAN CONTROL AND THAT IS THE
  CONSUMER EXPERIENCE...ITSELF!